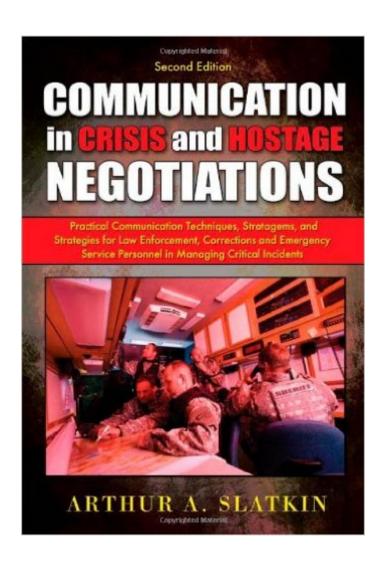
The book was found

Communication In Crisis And
Hostage Negotiations: Practical
Communication Techniques,
Stratagems, And Strategies For Law
Enforcement, Corrections And
Emergency Service Personnel In
Managing Critical I





Synopsis

This updated and expanded new edition emphasizes the need for law enforcement and emergency service workers to handle critical incidents in a positive manner when encountering people in public crises. The book's focus is on the approaches, stratagems, difficult circumstances, and the ability to effectively advance the course of the negotiations in the best interests of all concerned. Active listening is presented in an enhanced form with several important objectives and innovations: (1) in addition to basic techniques, advanced techniques are taught to increase the range and variety of negotiator response; (2) the material is geared more specifically to law enforcement and emergency service officers; (3) several means of skills practice are offered to help the trainee become more comfortable and more proficient; (4) explanations, examples, and applications that make the material sensible, practical, and comprehensive; and finally (5) advanced techniques, drawn from many fields, allow both novices and experienced negotiators to find challenge and skills enhancement. As author Slatkin advises: 'Do each exercise thoroughly. Work closely with others in and outside of formal training settings and value the feedback you get so that you can hone your skills. Get to the other side of your unfamiliarity, awkwardness, and insecurity through practice. Make effective communication and active listening not just what you do when you negotiate but something you do in all aspects of your work and home life.' Written exercises and a role-play (with training scenarios) are included to help negotiators acquire and practice the basic communication techniques that appear in the book. This text will be of interest to all police and corrections agencies, fire and rescue emergency personnel, medical service personnel, and chaplains.

Book Information

Plastic Comb: 230 pages

Publisher: Charles C Thomas Pub Ltd; 2 edition (February 4, 2010)

Language: English

ISBN-10: 039807920X

ISBN-13: 978-0398079208

Product Dimensions: 0.5 x 7.5 x 10.5 inches

Shipping Weight: 1.1 pounds (View shipping rates and policies)

Average Customer Review: 3.0 out of 5 stars Â See all reviews (1 customer review)

Best Sellers Rank: #1,759,109 in Books (See Top 100 in Books) #130 in Books > Law >

Intellectual Property > Communications #14787 in Books > Textbooks > Law

Customer Reviews

Download to continue reading...

Communication in Crisis and Hostage Negotiations: Practical Communication Techniques, Stratagems, and Strategies for Law Enforcement, Corrections and Emergency Service Personnel in Managing Critical I Advanced Interviewing Techniques: Proven Strategies for Law Enforcement, Military, and Security Personnel (Second Edition) Taken Hostage: The Iran Hostage Crisis and America's First Encounter with Radical Islam (Politics and Society in Modern America) Law Enforcement Intelligence: A Guide for State, Local, and Tribal Law Enforcement Agencies Preparing For Your Civil Deposition: A Guide for the Law Enforcement Professional (Law Enforcement Professional Enhancement Series) (Volume 1) Hostage Rescue Team Box Set Vol. I (Hostage Rescue Team Series) PDR Guide to Terrorism Response: A Resource for Physicians, Nurses, Emergency Medical Services, Law Enforcement, Firefighters Elements of Crisis Intervention: Crisis and How to Respond to Them (HSE 225 Crisis Intervention) Guests of the Ayatollah: The Iran Hostage Crisis: The First Battle in America's War with Militant Islam Our Man in Tehran: The True Story Behind the Secret Mission to Save Six Americans during the Iran Hostage Crisis & the Foreign Ambassador Who Worked w/the CIA to Bring Them Home Next Generation SOA: A Concise Introduction to Service Technology & Service-Orientation (The Prentice Hall Service Technology Series from Thomas Erl) Law in Times of Crisis: Emergency Powers in Theory and Practice (Cambridge Studies in International and Comparative Law) Crisis Intervention Strategies (HSE 225 Crisis Intervention) Outwitting Squirrels: 101 Cunning Stratagems to Reduce Dramatically the Egregious Misappropriation of Seed from Your Birdfeeder by Squirrels How To Think Critically Using Sun Tzu'S Art Of War Stratagems Emergency Law: Rights, Liabilities and Duties of Emergency Workers and Volunteers The Military Divorce Handbook: A Practical Guide to Representing Military Personnel and Their Families Aircraft Repossession Enforcement Practical Aspects Volume Ii (Kluwer Law International: International Bar Association) Police Chief 101: Practical Advice for the Law Enforcement Leader Guiana and the Shadows of Empire: Colonial and Cultural Negotiations at the Edge of the World

<u>Dmca</u>